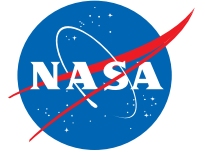


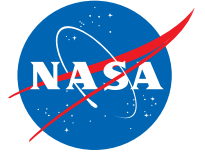
# Strategic Plan of the Office of the Chief Financial Officer (OCFO)



Developed by the Center CFOs and OCFO HQ leadership team

- Sets goals for improving the organization, products, and services
  - Longer-term view needed for the organization to effect change while the organization carries out its near-term responsibilities to manage continuous cycles of budgetary, financial, programmatic, and institutional processes
  - SES performance plans linked to progress on OCFO goals
- Initiatives are proposed for each goal, priorities determined each fiscal year
  - Codified in the “CFO’s Priorities List”
  - Initiative completion may require more than a single fiscal year

# Vision

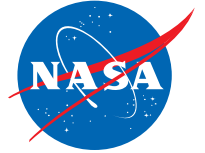


***To be the credible expert, trusted advisor and source of quality information on matters related to finance and resources, including the management of associated risk, for NASA programmatic and institutional decision making.***

The CFO is responsible for...

- Strategic planning and performance reporting
- Budget formulation and execution
- Budget analysis and expertise
- Financial services and data integrity
- Financial and resource management initiatives, directives and policies
- Statutory and administrative compliance in the expenditure and stewardship of government funds.

# OCFO Goal Categories

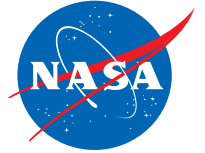


Capabilities	Financial Stewardship
Customers	Communication & Culture

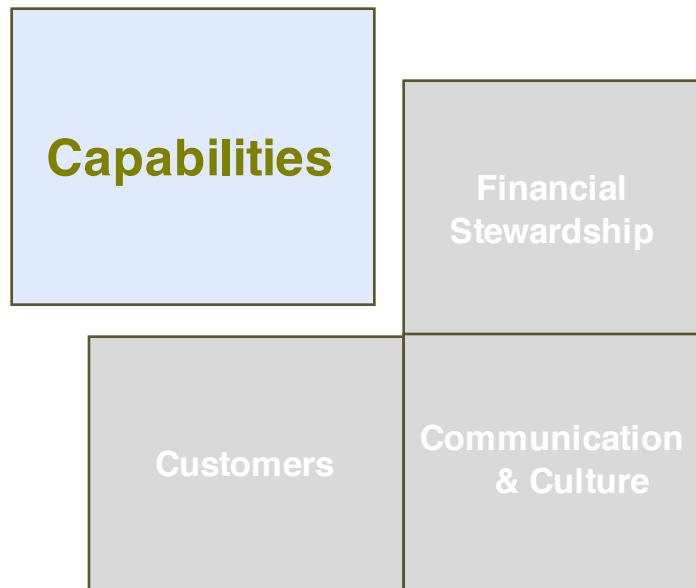
## *All four goals...*

- Have equal weight
- Are inter-connected – we can't work one without affecting the other three.
- Help to align and organize our activities and key initiatives.

# Enhance Capabilities



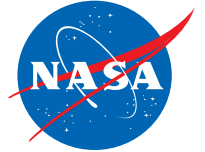
***GOAL: Build the capabilities needed to deliver CFO value added products and services.***



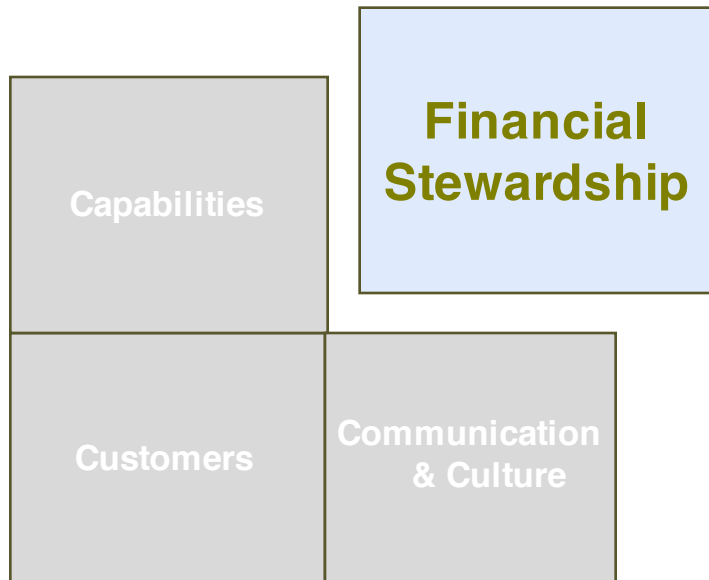
## **OBJECTIVES:**

- Strengthen knowledge, skills, and abilities of our people to provide nimble, professional, quality team members
- Develop Communities of Practice to ensure knowledge sharing and knowledge transfer.
- Assess and improve processes, procedures and policy
- Ensure systems align with mission and customer needs

# Ensure Financial Stewardship



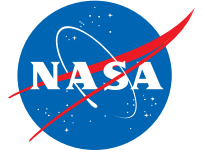
***GOAL: Provide effective stewardship of NASA's resources by maintaining appropriate internal controls and balancing competing Agency needs/requirements.***



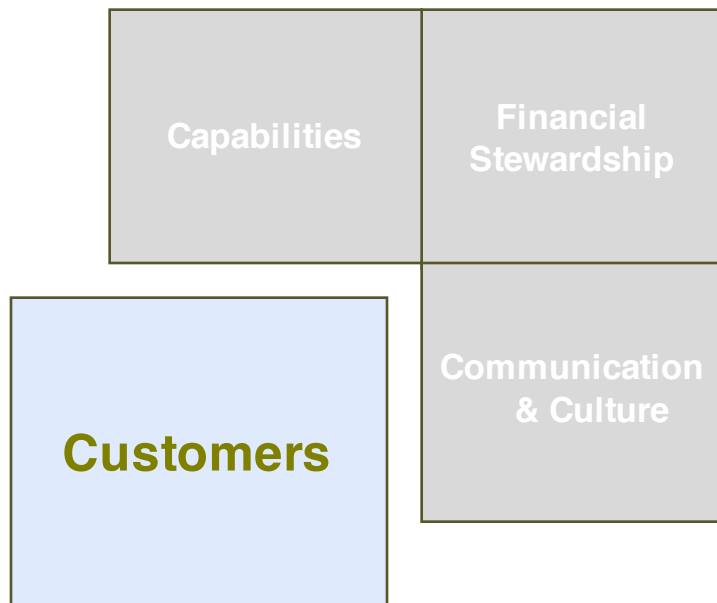
## **OBJECTIVES:**

- Maintain a posture of being nimble and flexible to adapt to changing circumstances
- Deliver analytics that are value added
- Provide metrics that measure and drive the appropriate performance
- Ensure accuracy and accountability through internal controls

# Deliver a Positive Customer Experience



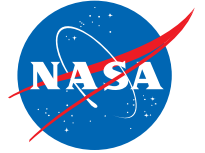
***GOAL: Consistently provide a timely and quality customer experience for internal and external stakeholders.***



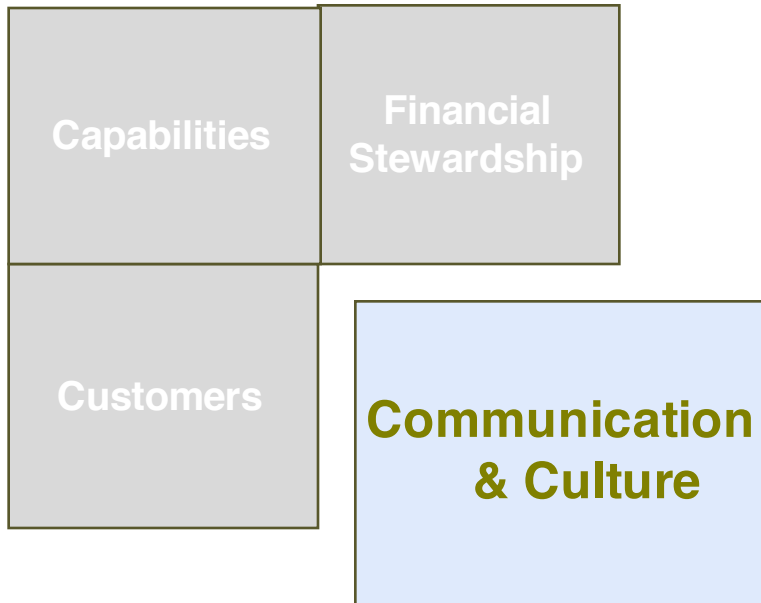
## **OBJECTIVES:**

- Consistently demonstrate value added
- Strengthen relationships with customers
- Deliver quality products & services on time every time

# Promote Clear Communications and a Culture of Respect



***GOAL: Promote effective communication and collaboration in a culture of respect, and operate seamlessly throughout the OCFO organization.*** *(This strategic goal, being an internal effort, is not addressed through the public-facing CFO Priorities.)*



## OBJECTIVES:

- Strengthen effective communications up, down and across the OCFO organization
- Build a culture that reflects respect, inclusion and appreciation
- Promote innovation through participation